

Title: Hut Crew

Supervisor: Director of Operations

About Maine Huts & Trails

Maine Huts & Trails operates an acclaimed backcountry recreation corridor through the mountains of western Maine. This corridor features 80 miles of free, public groomed trails ideal for hut-to-hut skiing, snowshoeing, and fat biking. MH&T maintains three award-winning eco-lodges along this corridor that provide guests with a unique Maine winter experience. In its recent past the organization has welcomed tens of thousands of visitors to Maine's western mountains, forests, and waters inspiring lasting reverence for the region while contributing to the local economy.

Hut Crew Position Summary

Hut crew are responsible for providing a welcoming, friendly, and clean environment for overnight guests and day visitors at Maine Huts & Trails' backcountry huts. Hut crew undertake a variety of responsibilities on a rotational basis, including guest check-in, food and meal preparations, housekeeping and custodial duties, and assisting with operation and periodic maintenance of green energy systems.

Successful applicants will have a proven commitment to customer service, the ability to work as part of a team, and the ability to maintain high standards in an isolated setting. Food service, hospitality, or related experience is preferred. This position is a unique opportunity for someone interested in the growing and dynamic outdoor recreation industry. The position blends backcountry hospitality, green building design and operation, conservation education, and other similar fields.

Hut Crew Responsibilities

- **Customer Service:** welcoming guests and visitors and providing information
- Cooking: preparing and serving three hearty meals a day on Thursdays, Fridays, Saturdays, and Sundays with some Monday holidays (New Year's, MLK, President's)
- Housekeeping: cleaning and sanitizing food service and dining areas, washing dishes, sweeping, mopping, washing windows, and cleaning restrooms
- Retail sales: store, maintaining accurate retail sales records and inventories
- Operation and maintenance of facility: including solar array, propane generator, battery bank, wood boiler, composting toilets
- **Provisioning:** conducting scheduled inventories of food, supplies and retail, loading and unloading supplies, and properly storing items

- **Stewardship:** Implementing energy conservation and environmentally sound practices in daily operations. Educating guests to promote outdoor ethics
- Other related duties as required

Qualifications

- Prior experience in hospitality, food service, or facility maintenance is preferred.
- Exceptional customer service skills; a friendly, outgoing manner; and strong communication skills.
- Excellent communication skills and the ability to work as part of a team.
- Ability to perform work with minimal supervision and to work well under pressure.
- Enthusiasm for living in a remote wilderness setting.
- Interest in outdoor recreation, especially hiking, biking, paddling, skiing and snowshoeing.
- ServSafe certification or other food handling certificate preferred.
- CPR/First Aid certification desirable, Wilderness First Aid preferred.
- Physical abilities required: ability to stand, sit, bend at waist, lift and carry up to 50 pounds. All hut staff must be willing and able to ski or hike to the hut there is no vehicle access.

Dates:

Winter Season: Mid-December (~December 17)- End of March

Schedule:

Hut staff work 40-50 hours per week, with a variety of morning, mid-day, and evening shifts.

Compensation and Benefits:

Hut staff are paid competitive hourly wages. Meals, room and board are provided for the season.

To apply please submit a cover letter & resume to: employment@mainehuts.org